### **Operational Excellence**

Mikael Bratt Incoming President & CEO





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All forwardlooking statements, including without limitation, statements related to the completion and timing of the proposed spin-off; the future performance of the Passive Safety business on a standalone basis if the spin-off is completed; the expected strategic, operational and competitive benefits of the proposed spin-off and the effect of the separation on the Company and its stakeholders; statements related to the future performance of the Company or of any such businesses if any such transaction is completed; other targets regarding the Company's performance as a single entity; management's examination of historical operating trends and data, as well as estimates of future sales, operating margin, market trends, cash flow or other future operating performance or financial results, are based upon our current expectations, various assumptions and/or data available from third parties. 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### **Operational Excellence is in Our DNA**



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### Navigating in a Competitive Landscape

Well-Positioned to Address Industry Challenges

- Technology advancements with growing OEM investment needs
- A dynamic competitive landscape with continued price pressure
- Cyclicality of automotive industry
- Vehicle recall risks



- Innovation leadership and system know-how
- Leading production system, superior scale and strong business momentum
- Diversified sales streams, best cost country based workforce and strong cash conversion
- Reliability and superior quality





### We are Never Satisfied

Relentless Focus on Operational Excellence for Highest Reliability and Increasing Profitability

#### How to Achieve Sustainable Operational Excellence

#### **Illustrative Example**

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Quality, Delivery and Cost (QDC) Performance

## **Tools and Methods Autoliv Production System Zero Defects Q5 R One Product One Process**

Innovation

### **Relentless Focus on Quality**

Q5 is Our Journey Towards Zero Defects

### It Starts With Me

I THINK Q5 I SPEAK Q5 I FEEL Q5 I DO Q5









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### **Highest Reliability and Industry-Leading Quality Standards**

"Zero Defects by Flawless Execution"



(1) Failure to meet intended state and/or specification

(2) Scope: Recalls related to Passive Safety in Japan, Canada, US, China, South Korea, Australian, EU, UK, DE; 2010-01-01 to 2017-12-31

(3) Estimated 2017A market shares





### **Preventing Quality Issues by Proactive Quality Culture**

Case Study – "Feel the Weight – Save the Life"

#### Example Q5 Behavior – JIDOKA "Automation with Human Touch"

#### ALV September CMD Example

- Viktor Tsysar noticed difference in hardness and gloss of airbag component
- Supplier used incorrect plastic material



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- Naime Şen detected 31g weight difference by hand
  - Thickness of supplier's rail was off by 0.2 mm
- Immediately stopped assembly line
  - All rails checked by scale analysis





### Management & Workforce with First-Class Execution Skills

Examples of Successful Executions Driving Profitable Growth

### Zero Defect





#### Zero Defect ("ZD") initiative

- ✓ 17% of all lines have achieved ZD
- ✓ 60% of lines in initial plants where the initiative started have achieved ZD
- Significantly reduced cost for waste & scrap

(1) Leading2Lean; Manufacturing Execution System



#### **Efficiency Improvement in Operations**





#### Implemented L2L as MES System<sup>(1)</sup>

- Real-time monitoring of performance data
- ✓ Notification & escalation
- Standard reason codes
- Operator certification
- ✓ Increased operation availability by 5% in 2017

#### **Target Conditions**



#### **Defined target conditions**

- Covering process, plant layout and design
- ✓ Actively identify new area for improvement
- Optimization path customized for individual practice



### New Technology Enables Simplified Supply Network

Complete Visibility of All Logistics Requirements and Ability to Optimize Logistics Network with limited investments



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### **Significant Benefits from 1P1P**

Global Intelligent Standardization of Designs and Processes



### Global standardization of products & processes

- ✓ Define standard parts and promote reuse
  - 20% reduction in new parts created
- ✓ Manage global color requests

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- 40% less new color parts created



Today

From 32 parts...

...to 2 standard parts

#### Focusing on standard parts

- ✓ Value analysis and engineering
- ✓ Increase volumes with few parts
- ✓ Consolidate global supplier base
- ✓ Increase process efficiency

#### ...While Improving Robustness



### Global management and sharing of lessons learned and knowledge

- Product design configurator
- ✓ Master drawings and features
- ✓ Standard parts



### **Direct Profitability Impact from Operational Excellence**

Continued Focus on Cost Reduction and Efficiency Increase

#### Supplier Management Providing Direct Profitability Impact



Number of Non-Conforming Materials

Number of Deliveries<sup>(1)</sup>

(1) Indexed to 100 in 2012A



#### **Best Practice Sharing Across Divisions Boosting Efficiency**





**One Product One Process** to improve cost effectiveness and robustness



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### **Clear Path Towards Manufacturing 4.0**

Selective Approach Towards Continuous Improvement of Production Efficiency



- Real-time data capture & sharing
- ✓ Significant cost reduction
- Enhanced productivity
- Increased speed to market
- New business opportunities
- Enabling remote expertise

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Each year, Autoliv's products save over 30,000 lives

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